

Category	Name	District	Address	Email	Telephone	Website	Facebook page	Opening hours	Service	Area covered	Delivery	Notes
Family Hubs	Starting Well Partnership Family Hub	Bromsgrove			07943 832294	www.startingwellworcesters.nhs.uk	Starting Well - Bromsgrove	9-4pm Monday-Friday	If you have children aged 0-19 years and need someone to talk to in Bromsgrove. You can call the Family Hub for any advice needed including food banks, nursery funding, parenting advice, or general enquiries.	Bromsgrove		Health Visiting - Bromsgrove Team - 01527 488320 Telephone Advisory Service: 0300 123 9551 Open 8am-4pm Mon-Fri School Nursing: 01527 488321 Text Chat Health 07507 331750 Open Mon-Fri 9am-4pm
Facebook Group - Community Support	Bromsgrove Community Support	Bromsgrove		bromsgrovecs@gmail.com	01527 306 490		https://www.facebook.com/groups/BromsgroveCommunitySupport/	Volunteers answering calls and is an answerphone facility to ensure all calls are answered	local volunteers who can help with collection of prescriptions, food delivery and general ideas to keep children busy etc are posted on the page - linked with 'Support Bromsgrove' website below	Bromsgrove	Yes	Ran by local person Georgia Oakes and has over 4000 members as of end of March. Georgia in contact with BARN (volunteer centre) and will be linked to the 'Support Bromsgrove' website that will be set up (early April). Also made links with local foodbanks and churches to support volunteers dealing with requests. Other smaller facebook groups but this is the main one for the area.
Website - Community Support	Support Bromsgrove	Bromsgrove		bromsgrovecs@gmail.com	01527 306 490	www.supportbromsgrove.com		answering calls and is an answerphone facility to ensure all	can help with collection of prescriptions, food delivery and general ideas to keep children busy etc are posted	Bromsgrove	Yes	help co-ordinate the work going on in the area including linking with the Local Foodbanks, the Bromsgrove

Volunteer Centre	Bromsgrove and Redditch Network (BARN)	Bromsgrove	Community House 103 Easemore Road Redditch B98 8EY	office@barn.org.uk	01527 60282	https://barn.org.uk	https://www.facebook.com/barnnetwork		A network supporting volunteers and community organisations across Bromsgrove and Redditch. BARN is the voice of the local voluntary sector, support local communities, and help with networking, information, funding and volunteering. BARN is the local Council for Voluntary Service and run the Volunteer Centre for Bromsgrove and Redditch. We also host Bromsgrove and Redditch Open Spaces and we run the BURT community minibus across Bromsgrove District.	Bromsgrove and Redditch		Chief Officer is Gary Roskell. BARN works very closely with BDC and RBC. Helping VCS groups in terms of volunteer co-ordination. Should be the point of contact for any volunteer offers made via Here2Help if from Bromsgrove or Redditch.
Food Supplies	Butcheress	Bromsgrove	9 Ryefields Road, Stoke Prior, Bromsgrove	contact form on website	01527 435669	https://thebutcheressltd.com/	https://www.facebook.com/thebutcheressltd/	6am - 2pm	meat	Worcestershire	Yes	Meat boxes are available from £20 available in the shop or for free delivery 6 days a week within Worcestershire

Food Supplies	Farm Direct Produce	Bromsgrove	Thistledome Nurseries, Boreley Lane, Ombersley, Worcester, Worcs WR9 0HZ	accounts@farmdirectproduce.co.uk	01905 622368	http://farmdirectproduce.co.uk/			A typical standard Winter box: potatoes, carrots, onions, parsnips, leeks, purple sprouting, cabbage,	Bewdley, Bromsgrove, Crowle, Droitwich, Fernhill Heath, Great Witley, Hallow, Kempsey, Kidderminster, Ombersley, Malvern, Redditch, Stourport, Tibberton, and all of Worcester.	Yes	deliver to most areas of Worcestershire on Wednesdays
Food Supplies	Hodgehill Farm Shop	Bromsgrove	Birmingham Road, Kidderminster DY10 3NR		01562 822058	www.hodgehill-ltd.co.uk	https://www.facebook.com/hodgehill	Farm Shop 8.30am 5pm Mon-Sat. Butchers Tues-Sat 8.30am - 5pm	Fruit/veg/frozen/butcher/bread/milk/eggs/cakes	Kidderminster	call and collect	Order by phone
Food Supplies	Worcester Produce	Bromsgrove		sales@worcesterproduce.co.uk	01386 562402	www.worcesterproduce.co.uk	https://www.facebook.com/WorcesterProduce/	10-4pm	Food boxes- e.g. meat, fruit and veg, milk, bread, eggs, sugar, butter	Deliveries to Worcester, Pershore, Evesham, Bromsgrove, Droitwich and surrounding area	Yes.	

Money & Debt Advice	Citizens Advice Bromsgrove & Redditch	Bromsgrove	50-52 Birmingham Road BROMSGROVE Worcestershire B61 0DD	enquiries@bromsgrovecab.cabnet.org.uk	03444 111444	https://www.citizensadvice.org.uk/local/bromsgrove-redditch/contact-us/?serialnumber=100333		10-4pm Mon-Fri	Citizens Advice offer free online advice to help you find a way forward, click here for more information. Benefits, Help on a low income, Sick or disabled people, Universal Credit, Housing Benefit, Older people, Debt and Money, Help with debt, Debt solutions, Budgeting, Our pensions advice, Mortgage problems, Renting a home Coronavirus - What it means for you, Benefits to claim if you are self-employed and can't work because of coronavirus	Bromsgrove and Redditch	Due to Coronavirus we have closed our face to face service. Contact us through Adviceline or email http://www.bromsgrovecab.org.uk
Energy & Heating Support	YES Energy	Bromsgrove		For residents living in Redditch and Bromsgrove, YES Energy can provide advice on freephone	03301 355321	https://yesenergysolutions.co.uk/schemes/bromsgrove-and-redditch-energy-advice-service		9am-5pm	For any customers who need advice and guidance on speaking with their utility provider, managing their energy bills, local energy advice agencies will be on hand to support you through the process.	Bromsgrove and Redditch	The District Council's Energy Advice Service, run by YES Energy Solutions, continues to be available as normal. Anyone worried about keeping themselves or others warm or managing heating and electricity costs can call. Only emergency heating repairs and installations are taking place through this service at present

Advice & Befriending	Age UK Bromsgrove, Redditch & Wyre Forest	Bromsgrove	51 Windsor Street, Bromsgrove, B60 2BJ	enquiries@ageukbrwf.org.uk	01527 570490	https://www.ageuk.org.uk/brwf/	https://www.facebook.com/Age-UK-Bromsgrove-Redditch-Wyre-Forest-154625525134847/		Free and confidential advice service for Older People (over 50s), their families and carers (Mon-Fri 10am-1pm). Also has other services such as Befriending, Help at Home (including shopping and collecting prescriptions), Gardening etc.	Bromsgrove, Redditch and Wyre Forest (North Worcestershire)		Some services effected / stretched due to coronavirus but not all.
Food Supplies	Lee's Cheese	Bromsgrove			07724067138				Sells, cheeses, Bacon, Pies. Delivery is free, preorders can be paid by card or bacs or cash on delivery	Delivers to Bromsgrove, Alvechurch and surrounding	Yes	
FoodBank - with deliveries	Catshill Baptist Foodbank	Bromsgrove	Catshill Baptist Church, Milton Rd, Catshill, B61 0NA	foodbank@catshillbaptist.org.uk	07542102649	https://www.catshillbaptist.org.uk/cbc			Supply emergency food parcels and deliver to your doorstep.	Delivers to Bromsgrove - particularly Catshill and surrounding areas	Yes	The usual Wednesday drop in is now closed until further notice.
FoodBank - with deliveries	New Starts	Bromsgrove	1 Sherwood Road, Aston Fields, Bromsgrove B60 3DR	admin@newstarts.org.uk	01527 882410	https://newstarts.org.uk	https://www.facebook.com/NewStarts-274541132578149/	Mon-Fri 9am - 5pm & Sat 10am - 2pm	Offering food parcels and delivery to all parts of Bromsgrove District. Also provides free furniture for our referrals, however these have to be collected at present (no longer collecting, selling or delivering furniture for now). Also sell computers and laptops struggling to get online – please ring 01527 882410 and ask for Aaron.	Bromsgrove District (including Rubery)	Yes	Also based in Frankley which is able to cover Rubery which is within Bromsgrove District. Direct Number is: 0121 679 2072

Homeless Support & Foodbank for under 25s and families	Basement Project	Bromsgrove	Hanover House, 1 Hanover Street, Bromsgrove B61 7JH	info@bromsgrovebasementproject.org.uk	01527 832993 Or Text: Help Base to 62277	https://bromsgrovebasementproject.org.uk/	https://www.facebook.com/NorthWorcestershireBasementProjects	11am - 4pm Mon-Fri Instagram page: BasementB61 & Twitter account: @BasementB61	North Worcestershire Basement Projects is a charity that supports young people and families up to the age of 25. We work primarily with homeless or potentially homeless young people, but also offer mediation to young people with peers and families as well as having access to professional counselling support. We are commissioned	Countywide for Floating Support	Yes	We have set up a virtual drop in on Skype, so that clients and professionals can contact duty staff. Instructions on all of our social media pages explaining how clients can set up a Skype account. We are continuing to accept all referrals and are undertaking assessments via telephone. We accept referrals
Fruit Shack - with delivery	Willowbrook Nursery	Bromsgrove	Stourbridge Road, Catshill Bromsgrove		01527 879958				fresh fruit and veg 9-4pm			
Food Supplies	Midlands chilled foods	Midlands area	Stringes Lane, WillenHall WV131LX		01902369690	HTTPS://MIDLANDS FOOD,CO,UK/PUBLICCOUNTER/		8-5PM	fresh meat and Milk			
Food Supplies	Kate Hutchins	Bromsgrove			07740516178 or 0788961616054		katherine hutchins		Potatoes, Eggs and cheese and fruit and vegetable pack , meat butter £3 delivery cost may apply.	bromsgrove and drotwich	yes	Prefer bank payment but for older people will accept cash in an environment linked with meadow bank
Food Supplies	Jinney ring craft centre	Bromsgrove		enquiries@jinneyringcraft.co.uk	01527 821272			12-3pm thurs-Sunday	fresh fruit and food - delivery with in a 3 mile radius minimum orde £10			
Food Supplies	Banners	Bromsgrove	Aston Fields		01527 872581	http://www.bannerfoods.co.uk/		mon -sat 11-2-m	Fresh meat and other foods - order and collect service delivery available for vulnerable or self			

Housing Support	BDHT	Bromsgrove	Bromsgrove District Housing Trust (BDHT), Buntsford Court, Buntsford Gate, Bromsgrove B60 3DJ	contactus@bdht.co.uk	0800 0850 160	https://www.bdht.co.uk/about/	www.facebook.com/bromsgrovehousing	Emergency repairs to BDHT properties, Homelessness service can refer in to Hostel accomodation request to speak to the Housing needs team (there is a criteria) i.e. local connection	Bromsgrove and surrounding areas		Coronavirus Announcement re update on services on the website
Parish Support	Alvechurch CARES	Bromsgrove	Alvechurch Parish Council	alvechurchcares@gmail.com	0121 517 0477		www.facebook.com/groups/alvechurchcares	Alvechurch Cares is run by a team of volunteers and coordinated by Alvechurch Parish Council. We have identified the best of	Alvechurch Parish	Yes	Further info from Alvechurch Parish Council
Parish Support	Lickey and Blackwell C19 support group	Bromsgrove	Lickey and Blackwell Parish Council & Churches	lickeyandblackwellc19@gmail.com	07930 837770			Support with shopping or in need of a chat. We are GDPR compliant and will store your information securely and only use it only	Lickey and Blackwell Parish	Yes	Other contact is Revd. Sheri Gidney, Holy Trinity Church and St Catherine's Church email: sherigidney@gmail.com or 0121 445

Parish Support	Wythall Parish Council	Bromsgrove	Wythall Parish Council	cvhelp@wythall-parish-council.org.uk	07584 058549	http://www.wythall-parish-council.org.uk/			The Parish Council is co-ordinating a group of volunteers to support anyone who is self isolating. Our volunteers will be able to pick up prescriptions, post mail or arrange to call you for a chat. We hope to be able to pick up essential shopping items and walk dogs. Guidance keeps changing and there may be other ways that we can help. All of our volunteers will have had ID checks and be registered, for everyone's safety.	Wythall Parish	Yes	Further info from Wythall Parish Council
Parish Support	Rowney Green Helping Hands Scheme	Bromsgrove			See website for all contact details	https://rowneygreen.org/village-design-and-rural-character/			Provides assistance if anyone in Rowney Green needs a hand. The sort of assistance might include	Rowney Green Village in Alvechurch	Yes	Existing scheme that is now being used to help people in self isolation.
Parish Support	Bournheath Parish Council	Bromsgrove	Bournheath Parish Council	clerk@bournheath-pc.gov.uk	07737 604712	https://www.facebook.com/groups/1830813810524788/			Provides assistance to anyone in need who is self isolating such as shopping, posting mail, urgent supplies, or a friendly call.	Bournheath Parish	Yes	Further info from Bournheath Parish Council

Parish Support	Hagley Parish Council	Bromsgrove	Lifecentral Church & Hagley Parish Council		0121 501 3542				If you are self isolating due to COVID-19 or particularly vulnerable, Lifecentral Church (in partnership with Hagley PC) can help with shopping, picking up prescriptions, urgent supplies, a phone call, pet support.	Hagley Parish	Yes	Further info from Hagley Parish Council
Parish Support	Romsley & Hunnington Coronavirus Support	Bromsgrove			079079 76915			Helpline open between 8am-8pm & answerphone	This service will deliver essential food items, collect medical prescriptions and provide help to any	Romsley and Hunnington Parishes	Yes	Further info from Romsley & Hunnington Parish Councils
Parish Support	Bentley Pauncefoot	Bromsgrove	Bentley Pauncefoot Parish Council	clerk@bentleyparishcouncil.co.uk			http://www.bentleyparishcouncil.co.uk/		If you need help shopping or posting letters - call Linda Fuller our co-ordinator on 23752 Or 07891 825 410 If you need help collecting prescriptions call the	Bentley Pauncefoot Parish	Yes	Further info from Bentley Pauncefoot Parish Council
Parish Support	Dodford with Grafton Parish Council	Bromsgrove	Dodford with Grafton Parish Council	KStone5757@aol.com	07776 180207		https://e-services.worcestershire.gov.uk/MyParish/Links.aspx?ParishID=205&PostCode=B619DW&Prop=164631&partner=bd&MarriedTo=0		Anyone in need of help living in Dodford with Grafton Parish can contact the Parish Council Clerk.	Dodford with Grafton Parish		For more information contact the Parish Council Clerk
Parish Support	COVID-19 Clent Community Support	Bromsgrove	Clent Parish Council		07789 884234			https://www.facebook.com/groups/2569217690064275/	A group of local residents have come together to support each other and the community we live in during this challenging time to ensure that nobody is	Clent	Yes	COVID-19 Clent Community Support Group Led by Kim Topham, Bonnie Harvey and Rosie Padmore kimbo@yesit.co.uk / 07952162373 -
Community Support	Fairfield Village Community Association	Bromsgrove	Fairfield Village Community Association	chair@fvca.org.uk			http://www.fvca.org.uk/	www.facebook.com/fairfieldinformation	Anybody that does not have support to contact the Community Association.	Fairfield, Wildmoor & Stoneybridge		Contact is Conrad Palmer

Facebook Group - Community Support	Catshill Community Support Group	Bromsgrove		covid@catshill.com	See Notes for contact details	https://support.catshill.com		Catshill Community Support Group is an informal group of local volunteers who are joining together for the benefit of all. Beneficiaries should be aware that volunteers are not	Catshill	Yes	Brett Lanniosh: 07976610144 Shirley Webb: 07818516682 Jo Till: 07977252704 Helli Higgins
Website - Community Support	Love Rubery	Bromsgrove		help@loverubery.com		www.loverubery.com		Supported by a team of volunteers including the local councillor, Adrian Kriss, we will be	Rubery	Yes	Cllr Adrian Kriss can be contacted for further information
Facebook Group - Community Support	Love Charford	Bromsgrove						Love Charford is a community group for local residents to hear news from their councillors and to share their views or concerns. Due to current situation, also being used to find and help anyone in need living in Charford.	Charford		Contact Cllr Michael Thompson & Cllr Harrison Rone-Clarke (creator) for further information
Health	Speech and Language				01527 488326			SALT From Monday 23rd we will no longer be seeing children and families face to face.			
Mental Health	Kooth					https://www.kooth.com/		Free, safe and anonymous online support for young people Saturday and Sunday 6-10pm mon-fri 12-10pm			
Food Supplies	Butchers Block	Bromsgrove	High street Bromsgrove		01527 570241						
Food Supplies	Midland's Food	Bromsgrove	Hanbury Road, Bromsgrove	sales@midlandsfood.co.uk	01527 876533	https://midlandsfood.co.uk/trade-counter/	https://www.facebook.com/midlandsfoods/	Sells meat, chicken, milk and cheese	Delivers throughout the midlands, delivery free over £50	Yes	

food Supplies	Atwell Farm	Bromsgrove	Atwell Farm Address: Seafield Ln, Beoley B98 9DB		01527 66191				Milk bread meat and veg boxes Collection 9-5pm or delivery available – 5mile radius and order over £25 –free Otherwise £5 charge applies	Redditch and Bromsgrove		
Food Supplies	Becketts Farm	Bromsgrove	Heath Farm Alcester Road, Wythall, Birmingham		01564 823402			Farm shop: Mon-Sat 7.30-5pm, Sun 10-4pm	Greengrocers , deli counter, butchers , not delivering			
Telephone Service	Child line				0800 1111				Childline is yours – a free, private and confidential service where you can talk about anything.Important update: Because of the coronavirus, we’ve had to make some changes to how Childline works. For now, you can only speak to a Childline counsellor online or on the phone from 9am – midnight.			
Safeguarding Children	Worcestershire s childrens First Family Front door				019058226 66							
Bereavement	Cruse bereavement team				01905 22223							
Support - School Nurses	School Nurses	Bromsgrove			01527 488780			Mon-Fri 9am-4pm	young people can text the chat health service mon- fri 9- 4pm 07507331750			School Nursing: 01527 488321 Text Chat Health 07507 331750 Open Mon-Fri 9am- 4pm

Adult Safeguarding	Adult SAFEGUARDING				For safeguarding advice please phone the				For safeguarding advice please phone the Adult Safeguarding Team on 01905 843189 (this			
Support - Health Visiting	Health Visiting Teams	Bromsgrove			01527 488320 or 03001239551			8am-4pm Mon-Fri	Health Visiting - Bromsgrove Team - 01527 488320 Telephone Advisory Service: 0300 123 9551 Open 8am-4pm Mon-Fri			Health Visiting - Bromsgrove Team - 01527 488320 Telephone Advisory Service: 0300 123 9551 Open 8am-4pm Mon-Fri
Domestic Abuse	West Mercia Domestic Abuse Helpline				0800 9803331							
Domestic Abuse	Sandycroft centre				01527 595135	http://sandycroft.org/#sandycroft-centre			Domestic Abuse - Sandycroft Centre is still offering Domestic Abuse support for people living in Redditch and Bromsgrove by			
Mental Health	Mind				0300 123 3393	www.mid.org.uk			Online and telephone support mental health charity			
Mental Health	Worcestershire Healthy Minds				0300 302 13 13	www.hacw.nhs.uk/healthy-minds				Countywide		
Counselling	Relate Counselling				01905 28051				Relate Counselling - To protect clients and staff Relate have stopped face-to-face counselling for the time being. However, they are continuing to provide sessions by telephone or webcam. If you			
Victim Support	Victim Support				North Worcestershire: 01527 66462	victimsupport.org.uk	http://www.facebook.com/victimsupport		Victim Support in West Mercia are here to help anyone affected by crime, not only those who experience it directly, but also their friends, family and any other	West Mercia		Unfortunately due to the COVID-19 pandemic we have had to suspend face to face support until further notice so will now be provided via telephone. North

Support for Carers	Carers Hub Helpline		Worcestershire Association of Carers		0300 012 4272	http://www.carersworcs.org.uk/		Mon-Sun 8am - 8pm	Our experienced Carer Pathway Advisors can assist by providing accurate, local information and advice on all aspects of caring. Due to increased demand the Carers Hub Helpline	Worcestershire	We have also made our Carers Emergency Card Application available on line and this can be accessed here: https://www.carersworcs.org.uk/emerg
Sexual Health					01527 516398	www.knowyourstuff.nhs.uk		Mon, Wed & Thurs 9.15am-4pm Fri 9.15am-12pm	Patients needing to access the Sexual Health Service please call these numbers. Redditch & Bromsgrove	Bromsgrove and Redditch	At the moment there are <u>NO</u> separate under 21 year old clinics on <u>Wednesdays or Saturdays</u> , we therefore urge
Telecare Services & Support	NEW Lifeline	Bromsgrove	BDC & RBC	contact@newlifeline.org.uk	01527 534060	www.bromsgrove.gov.uk/living/support-at-home/new-lifeline.aspx			operational and available for new installations. We are providing daily reassurance calls for those without contact or company. We are in touch with community groups and social services. We are sign-posting and making referrals for people who need a little extra support. We can mobilise quickly (usually within 24hrs) where there is an urgent need so please get in contact if you think we can help. If you know someone who is isolated, anxious, ill or frail and could benefit from	Bromsgrove and Redditch	Part of BDC & RBC. We have a team of staff, equipped with the appropriate protective gear, visiting vulnerable people to install emergency alarm equipment. The visit is brief and the personal interview is done over the phone. We are now able to provide sufficient instruction for 'self installation'. If the service user does not want a home visit we will drop off pre-programmed equipment to be plugged in. It's very simple.